

Trust Securities Services Private Limited

Data for every month ending – March 2023

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges	Nil	Nil	Nil	Nil	Nil	Nil	Nil
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil	Nil	Nil	Nil

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received
1	April 2022	Nil	Nil
2	May 2022	Nil	Nil
3	June 2022	Nil	Nil
4	July 2022	Nil	Nil
5	August 2022	Nil	Nil
6	September 2022	Nil	Nil
7	October 2022	Nil	Nil
8	November 2022	Nil	Nil
9	December 2022	Nil	Nil
10	January 2023	Nil	Nil
11	February 2023	Nil	Nil
12	March 2023	Nil	Nil
	Grand Total	Nil	Nil

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month

Trend of Annual disposal of complaints:

Sr. No.	Year	Carried forward from previous year	Received during the year
1	2017-18	Nil	Nil
2	2018-19	Nil	Nil
3	2019-20	Nil	Nil
4	2020 -21	Nil	Nil
5	2021-22	Nil	Nil
	Grand Total	Nil	Nil